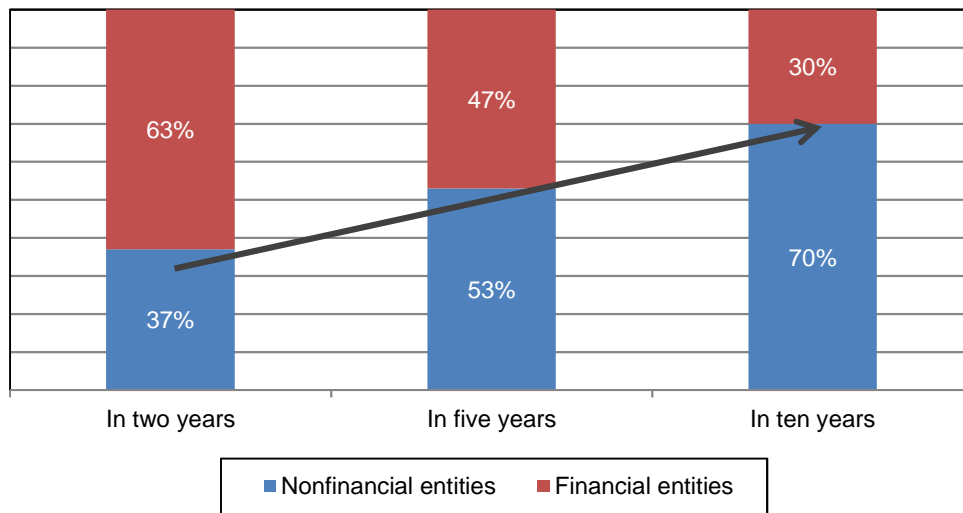


Figure 1
From Whom will Customers Get Financial Services in the Future?



SOURCE: Survey from the report by Marketforce for 2018/19 on "The Future of Retail Banking".