



BANK OF ISRAEL
Human Resources and Administration Department
Procurement Division

January 28, 2024

Re: Response to clarification questions

Dear Sir or Madam:

1. Following are responses to clarification questions received by the Bank regarding this tender.
2. The last date for submitting proposals has been deferred to **Wednesday, February 7, 2024, at 12:00.**
3. Included as well within the framework of the clarification questions asked by applicants were many requests that are not “clarifications” but requests to change the tender documents, and various qualifications from the provisions of the tender documents. The Bank rejected these qualifications and requests.
4. For your information: this document is an integral part of the tender documents, and should be attached to the proposal when it is signed by the offeror.

No.	Part	Section	Question	Answer
1	A	1.14	We request to defer the deadline for submitting proposals	The request has been granted. The deadline for submitting proposals has been deferred to February 7, 2024.
2	A B	1.5 Table #2	It was noted that the proposal should include a component of setting up interfaces for the system vis-à-vis the Bank's systems. Does the Bank expect integration via API to SAP and to other systems, or will uploading/downloading data suffice?	Integration can be carried out through files as long as scripts are incorporated that ensure that processes will be automated so that they will be able to be operated via an NMS (Network Management System) such as Control-M. The Bank sees value in interfacing via API, which reduces points of failure and contributes to online interfacing.
3	A	6.5.3	We request to clarify if the Project Manager can be a representative abroad?	No. The project manager has to be in Israel.
4	C	3.1 3.2	We request to clarify if the proposer can submit the tender documents if they are signed by the company abroad?	The proposer has to be an entity from Israel and that is the entity that is required to sign the tender documents (including the agreement)
5	C	3.27	We request to clarify if the system can be installed, supported, and maintained by the company abroad and not by the Israeli representative?	The system's installation, support, and maintenance are to be carried out by the representative in Israel.

Thank you.

Sincerely,

Hadasa Kalaora
Procurement Division