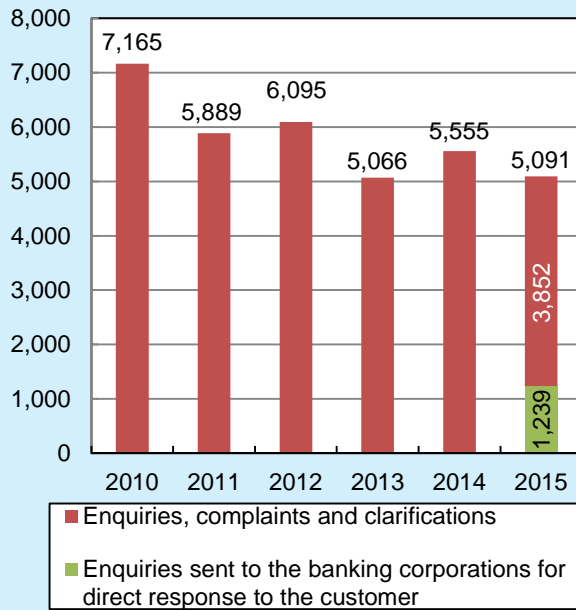


Figure 2.1
Number of Enquiries and Complaints,
2010–15



SOURCE: Banking Supervision Department.